



Oracle Technology Global Price List
Software Investment Guide
May 18, 2007

Oracle Database

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Products				
Oracle Database				
Standard Edition One	149	32.78	4,995	1,098.90
Standard Edition	300	66.00	15,000	3,300.00
Enterprise Edition	800	176.00	40,000	8,800.00
Personal Edition	400	88.00	-	-
Lite	-	-	20,000	4,400.00
Enterprise Edition Options:				
Real Application Clusters	400	88.00	20,000	4,400.00
Partitioning	200	44.00	10,000	2,200.00
OLAP	400	88.00	20,000	4,400.00
Data Mining	400	88.00	20,000	4,400.00
Spatial	200	44.00	10,000	2,200.00
Advanced Security	200	44.00	10,000	2,200.00
Label Security	200	44.00	10,000	2,200.00
Content Database Suite	1,000	220.00	50,000	11,000.00
Records Database	1,000	220.00	50,000	11,000.00
Database Vault	400	88.00	20,000	4,400.00
Warehouse Builder Enterprise ETL	200	44.00	10,000	2,200.00
Warehouse Builder Data Quality	300	66.00	15,000	3,300.00
Database Enterprise Management				
Diagnostics Pack	60	13.20	3,000	660.00
Tuning Pack	60	13.20	3,000	660.00
Change Management Pack	60	13.20	3,000	660.00
Configuration Management Pack	60	13.20	3,000	660.00
Provisioning Pack for Database	60	13.20	3,000	660.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Secure Backup	3,000	660.00	Per Tape Drive	-
Warehouse Builder Connector	20,000	4,400.00	Per Warehouse Builder Connector	1
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
TimesTen				
Maximum Data Store				
TimesTen In-Memory Database	≤2 GB	-	12,000	2,640.00
	≤ 10 GB	-	18,000	3,960.00
	≤ 100 GB	-	24,000	5,280.00
	≤ 1 TB	-	48,000	10,560.00
	> 1 TB	-	96,000	21,120.00
TimesTen In-Memory Database Options				
Replication - TimesTen to TimesTen	≤2 GB	-	6,000	1,320.00
	≤ 10 GB	-	9,000	1,980.00
	≤ 100 GB	-	12,000	2,640.00
	≤ 1 TB	-	24,000	5,280.00
	> 1 TB	-	48,000	10,560.00
Cache Connect to Oracle	≤2 GB	-	6,000	1,320.00
	≤ 10 GB	-	9,000	1,980.00
	≤ 100 GB	-	12,000	2,640.00
	≤ 1 TB	-	24,000	5,280.00
	> 1 TB	-	48,000	10,560.00
Berkeley Database				
Berkeley DB - High Availability	-	-	8,500	1,870.00
Berkeley DB - Transactional Data Store	-	-	5,000	1,100.00
Berkeley DB - Concurrent Data Store	-	-	1,500	330.00
Berkeley DB - Data Store	-	-	750	165.00
Berkeley DB Java Edition - Transactional Data Store	-	-	5,000	1,100.00
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,500	330.00
Berkeley DB XML - High Availability	-	-	12,000	2,640.00
Berkeley DB XML - Transactional Data Store	-	-	7,000	1,540.00
Berkeley DB XML - Concurrent Data Store	-	-	2,250	495.00
Berkeley DB XML - Data Store	-	-	1,500	330.00
Other Products				
Secure Enterprise Search	60	13.20	30,000	6,600.00
Audit Vault Server	-	-	50,000	11,000.00
Audit Vault Collection Agent	-	-	3,000	660.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Secure Enterprise Search Connector	30,000	6,600.00	Connector	1

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support
Integration Products				
Open System Gateways	-	-	15,000	3,300.00
Mainframe Integration Gateways	-	-	95,000	20,900.00
Enterprise Integration Gateways	-	-	35,000	7,700.00
Data Warehousing Products				
Express Server	800	176.00	40,000	8,800.00
Express Analyzer	800	176.00	-	-
Express Objects	5,000	1,100.00	-	-
Rdb Products				
Rdb Server Products				
Rdb Enterprise Edition	800	176.00	40,000	8,800.00
CODASYL DBMS	800	176.00	-	-
Rdb Server Options:				
TRACE	100	22.00	5,000	1,100.00
Rdb Development, Query and Reporting Tools				
Programmer for Rdb	1,000	220.00	-	-
CDD/ Repository	5,000	1,100.00	-	-
CDD/R Runtime	-	-	5,000	1,100.00

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Internet Application Server Products				
TopLink and Application Development Framework	100	22.00	5,000	1,100.00
Java Edition	100	22.00	5,000	1,100.00
Standard Edition One	149	32.78	4,995	1,098.90
Standard Edition	200	44.00	10,000	2,200.00
Enterprise Edition	600	132.00	30,000	6,600.00
BPEL Process Manager	1,000	220.00	50,000	11,000.00
Portal	200	44.00	10,000	2,200.00
Portal Standard Edition One	149	32.78	4,995	1,098.90
Integration and Enterprise Service Bus	400	88.00	20,000	4,400.00
Forms and Reports	400	88.00	20,000	4,400.00
Web Services Manager	800	176.00	40,000	8,800.00
Business Intelligence Publisher	-	-	40,000	8,800.00
SOA Suite for Non Oracle Middleware	1,300	286.00	65,000	14,300.00
Business Activity Monitoring for Non Oracle Middleware	1,200	264.00	60,000	13,200.00
Fusion Middleware for SAP	1,200	264.00	60,000	13,200.00
Fusion Middleware for PeopleSoft	1,200	264.00	60,000	13,200.00
Fusion Middleware for Siebel	1,200	264.00	60,000	13,200.00
Fusion Middleware for Retek	1,200	264.00	60,000	13,200.00
Fusion Middleware for iFlex	1,200	264.00	60,000	13,200.00
Event-Driven Architecture Suite	1,200	264.00	60,000	13,200.00
Data Integrator - Target Database	-	-	12,000	2,640.00
Data Integrator - Source Database	-	-	4,000	880.00
Web Content Management for WebCenter	1,000	220.00	50,000	11,000.00
Imaging and Process Management for SOA Suite	1,000	220.00	50,000	11,000.00
Internet Application Server Enterprise Edition Options:				
BPEL Process Manager Option	400	88.00	20,000	4,400.00
Business Activity Monitoring	600	132.00	30,000	6,600.00
Business Intelligence Publisher	600	132.00	30,000	6,600.00
Service Registry	800	176.00	40,000	8,800.00
SOA Suite for Oracle Middleware	1,000	220.00	50,000	11,000.00
Communication and Mobility Server	900	198.00	45,000	9,900.00
WebCenter	1,000	220.00	50,000	11,000.00
Service Registry (Also option for Java, SE One and SE Editions)	800	176.00	40,000	8,800.00
Internet Application Server Enterprise Management				
Diagnostics Pack	60	13.20	3,000	660.00
Configuration Management Pack	60	13.20	3,000	660.00
Provisioning Pack for Internet Application Server	60	13.20	3,000	660.00
Management Pack for SOA	200	44.00	10,000	2,200.00
Fusion Middleware Adapters:				
Application Adapters	-	-	15,000	3,300.00
Oracle Applications Adapter	-	-	15,000	3,300.00
Mainframe and TP-Monitor Adapters	-	-	30,000	6,600.00
RosettaNet Adapter	-	-	30,000	6,600.00
EDI Adapter	-	-	30,000	6,600.00
Healthcare Adapter	-	-	30,000	6,600.00
ebXML Adapter	-	-	10,000	2,200.00
Enterprise Link for Business Activity Monitoring	-	-	15,000	3,300.00
Business Intelligence Products				
Standard Edition	400	88.00	20,000	4,400.00
Suite Enterprise Edition	1,500	330.00	225,000	49,500.00
Server Enterprise Edition	300	66.00	45,000	9,900.00
Business Intelligence Server Enterprise Edition Options:				
Interactive Dashboard	500	110.00	75,000	16,500.00
Delivers	300	66.00	45,000	9,900.00
Answers	500	110.00	75,000	16,500.00
Office Plug-in	200	44.00	30,000	6,600.00
Reporting and Publishing	400	88.00	60,000	13,200.00
Data Integrator	400	88.00	60,000	13,200.00
Disconnected Analytics	500	110.00	-	-
Server Administrator	5,000	1,100.00	-	-
Business Intelligence Suite Enterprise Edition Options:				
Data Integrator	400	88.00	60,000	13,200.00

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Enterprise Content Management Products				
Universal Content Management	2,000	440.00	100,000	22,000.00
Universal Records Management	-	-	100,000	22,000.00
Imaging and Process Management	1,000	220.00	50,000	11,000.00
Information Rights Management	500	110.00	-	-
Enterprise Content Management Suite	-	-	150,000	33,000.00
Universal Records Management Adapter	-	-	10,000	2,200.00
Content Conversion Server	400	88.00	20,000	4,400.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Virtual PBX	30	6.60	per Subscriber	
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Products				
Access Manager	20	4.40	Employee User	2,000
	5	1.10	Non Employee User - External	5,000
Identity Federation	30,000	6,600.00	Processor	1
Identity Manager	60	13.20	Employee User	2,000
	5	1.10	Non Employee User - External	
Identity Manager Connector	40,000	8,800.00	Connector	1
Identity and Access Management Suite	80	17.60	Employee User	
	10	2.20	Non Employee User - External	
Directory Services	600	132.00	Named User Plus	
	30,000	6,600.00	Processor	
Enterprise Single Sign-On Suite	60	13.20	Named User Plus	
Enterprise Single Sign-On Password Reset	7	1.54	Named User Plus	2,000
Identity Management Enterprise Management				
Management Pack for Identity Management	4.00	0.8800	Employee	
	1.00	0.2200	Non Employee User - External	
Tools				
Internet Developer Suite	5,000	1,100.00	Named User Plus	-
Discoverer Desktop Edition	1,000	220.00	Named User Plus	-
Programmer	1,000	220.00	Named User Plus	-
Portlet Factory	9,000	1,980.00	Named User Plus	-
Business Process Analysis Suite	9,000	1,980.00	Named User Plus	5

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Enterprise Management				
Diagnostics Pack	60	13.20	3,000	660.00
Tuning Pack	60	13.20	3,000	660.00
Change Management Pack	60	13.20	3,000	660.00
Configuration Management Pack	60	13.20	3,000	660.00
Provisioning Pack for Database	60	13.20	3,000	660.00
Internet Application Server Enterprise Management				
Diagnostics Pack	60	13.20	3,000	660.00
Configuration Management Pack	60	13.20	3,000	660.00
Provisioning Pack for Internet Application Server	60	13.20	3,000	660.00
Management Pack for SOA	200	44.00	10,000	2,200.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Enterprise Management				
Management Pack for Identity Management	4.00	0.8800	Employee	-
	1.00	0.2200	Non Employee User - External	-
	License Price	Software Update License & Support	Licensing Metric	Minimum
Other Infrastructure Management				
Configuration Management Pack for Non-Oracle Systems	3,000	660.00	Per Processor	-
	60	13.20	Per Named User Plus	-
Provisioning Pack	3,000	660.00	Per Processor	-
	60	13.20	Per Named User Plus	-
System Monitoring Plug-in for Hosts	1,500	330.00	Per Processor	-
	30	6.60	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Databases	1,500	330.00	Per Processor	-
	30	6.60	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Middleware	1,500	330.00	Per Processor	-
	30	6.60	Per Named User Plus	-
System Monitoring Plug-in for Network Devices	1,500	330.00	Per Network Device	-
System Monitoring Plug-in for Storage	1,500	330.00	Per Terabyte	-
Management Connectors	5,000	1,100.00	Per Connector	-
Service Management				
Service Level Management Pack	3,000	660.00	Transaction	20
Applications Management				
Application Management Pack for E-Business Suite	6,000	1,320.00	Per Processor	-
	120	26.40	Per Named User Plus	-
Application Management Pack for Siebel	6,000	1,320.00	Per Processor	-
	120	26.40	Per Named User Plus	-
Application Management Pack for PeopleSoft	6,000	1,320.00	Per Processor	-
	120	26.40	Per Named User Plus	-

Collaboration

		Collaboration Program User License	Software Update License & Support	Processor License	Software Update License & Support
Collaboration					
Collaboration Suite	Perpetual License	60	15.00	-	-
	1 Year Subscription License	15	15.00	-	-
Content Services					
	Perpetual License	45	11.25	-	-
	1 Year Subscription License	11	11.25	-	-
Unified Messaging					
	Perpetual License	45	11.25	-	-
	1 Year Subscription License	11	11.25	-	-
Real-Time Collaboration					
	Perpetual License	45	11.25	-	-
	1 Year Subscription License	11	11.25	-	-
Collaboration Suite Options:					
Records Management Option	Perpetual License	100	25.00	-	-
	1 Year Subscription License	25	25.00	-	-
Content Services Options:					
Records Management Option	Perpetual License	100	25.00	-	-
	1 Year Subscription License	25	25.00	-	-

	License Price	Software Update License & Support	Licensing Metric	Minimum
Applications sold by Technology Reps				
Healthcare Transaction Base	1,000	220.00	Named User Plus	50
	100,000	22,000.00	Processor	1

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, each processor on which the data warehouse, data mart or target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Data Integrator - Source Database, each processor on which the source database is running are counted for the purpose of determining the number of Source Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

Professional User 2003: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. Professional Users 2003 are allowed to manually enter orders directly into the programs but any orders entered electronically into Order Management from other sources must be licensed separately.

Professional User 2003 - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. Professional Users 2003 - External are allowed to manually enter orders directly into the programs but any orders entered electronically into Order Management from other sources must be licensed separately.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the Employee Count and not the actual number of users. In the event that customer elects to outsource any business function(s), all of the full-time, part-time, temporary employees and agents, contractors and consultants of the company providing the outsourcing services must be counted for the purposes of determining Employee Count.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Time and Labor, a person is defined as an employee or contractor whose time or labor (piece work) or absences are managed by the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. For Internet Time, a person is defined as an individual who is charging time to a project via the application. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Customers purchasing E-Business Suite On Demand must meet the minimum annual net fees for Administration Services of 90000 USA (Dollar) and minimum monthly net fees of 7500 USA (Dollar). Customers purchasing Technology On Demand must meet the minimum annual net fees for Administration Services 48000 USA (Dollar) and minimum monthly net fees of 4000 USA (Dollar). Customers purchasing Collaboration Suite On Demand must meet the minimum annual net fees for Administration Services 48000 USA (Dollar) and minimum monthly net fees of 4000 USA (Dollar)

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Customers purchasing E-Business Suite On Demand must meet the minimum annual net fees for Computer & Administration Services of 135000 USA (Dollar) and minimum monthly net fees of 11250 USA (Dollar). Customers purchasing Technology On Demand must meet the minimum annual net fees for Computer & Administration Services of 72000 USA (Dollar) and minimum monthly net fees of 6000 USA (Dollar). Customers purchasing Collaboration Suite On Demand must meet the minimum annual net fees for Computer & Administration Services of 72000 USA (Dollar) and minimum monthly net fees of 6000 USA (Dollar)

Customers purchasing PeopleSoft On Demand must meet the minimum annual net fees for Computer and Administration Services of 300000 USA (Dollar) for the first PeopleSoft pillar and minimum monthly net fees of 25000 USA (Dollar) for the first PeopleSoft pillar plus an additional fee of 150000 USA (Dollar) for each additional PeopleSoft pillar.

Customers purchasing Siebel On Demand must meet the minimum annual net fees for Computer and Administration Services of 300000 USA (Dollar) for each Siebel CRM Vertical and minimum monthly net fees of 25000 USA (Dollar) for each Siebel CRM vertical.